URN etd-0407109-183705-379
Author Chung Wei Yang
Author's Email Address No Public.
Statistics This thesis had been viewed 40 times. Download 20 times.
Department
Year 2005
Semester 2
Degree Master
Type of Document Master's Thesis
Language zh-TW.Big5 Chinese
Title The research of serving the quality administrative culture tax conduct and discipline and service satisfaction is with the keeping accounts industry person of Tainan persons service to the tax authority of the ground policy is an example
Date of Defense 0000-00-00
Page Count 108

Keyword
administrative culture
tax conduct and discipline
service quality
satisfaction

Abstract
With changing and experiencing economic era fast of social environment, the people grow with each passing day to the demand that the government bodies serve quality. In numerous government departments, the Tax Authority is the palm to pay attention to the national matters of levying taxs relevantly. But working is special that pays attention to the national matters of levying taxs relevantly. The tax decree is also complicated and hard to understand for generally general people to find out about degree. Often admitted by mistake that create obstacles on purpose or there are illegal intentions by the people.
So this research main research problem is to understand demography changes and serves the quality, administrative culture, tax conduct and discipline and dependence of service satisfaction. First, it probe into keeping accounts industry, policy person, serve quality, culture, the tax conduct and discipline and dependence and the their structure of model. It showed finally that did not only have different in the sex in demography changed one. Second, it assume dependence variable to keep accounts industry, policy person, people not general, show administrative culture to serving quality and service satisfaction, and serve quality all positive to the relation to the satisfaction of serving, the tax conduct and discipline stands partly in serving quality and service satisfaction acquisition. In the whole model, keeping accounts industry, policy person, people not general, it mixes to be the appropriate to reach acceptable range all. So, this paper is good for the government to make as the policy of result of study.
Advisory Committee - advisor

Files etd-0407109-183705-379-001.pdf

indicate access worldwide
Date of Submission 2006-07-29